

Community Information Line 1800 115 277

General Enquiries & Complaints (24 hours) Phone (02) 4352 6111

The planned outage at Vales Point Power Station is near completion and the unit will be returned to service within the next 48 hours.

[Contact Us](#)

[Admin Login](#)

360 Portal - Guidelines on Getting Started

Please be advised that we have updated 360 with new getting started guides:

1. A 15-page PDF for providers - very instructional with lots of screenshots for how to respond to a request (submit a tender).
2. A video for providers that matches the PDF.
3. An 8-page PDF for providers signing up and signing in - again, lots of screenshots.
4. A video to explain how to add multi-factor authentication to increase account security.

The guides are available from the home page and the sign-in page of the providers' portal.

