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Community Information Line 1800 115 277

General Enquiries & Complaints (24 hours) Phone (02) 4352 6111

The planned outage at Vales Point Power Station is near completion and the unit will be returned to service within the next 48 hours.

Privacy

By using the Delta Electricity website, users are taken to have agreed to the Privacy Statement, copyright provisions and disclaimer.

Privacy Statement

This Privacy Statement applies to all publicly accessible pages available on the Delta Electricity website at www.de.com.au.

Delta Electricity does not take responsibility for the privacy policies or practices of third party sites linked through the Delta Electricity website.

Delta Electricity is committed to protecting your privacy. We support the Australian Privacy Principles (APPs) and adopted as best practice by the Ofzce of the Australian Information Commissioner.

Delta Electricity will take reasonable steps to ensure that all information we collect, use or disclose is accurate, complete, up-to-date and stored in a secure environment accessed only by authorised persons.

Information collected

When the Delta Electricity website is visited the following information is collected:

- The IP address given by the user's ISP
- The user's top level domain name
- The date and time of the user's visit to the Delta Electricity website
- The pages accessed and the documents downloaded
- The type of browser used.

All these items are referred to as Technical Information.

Depending on the purpose of a user's visit, the following additional information may be collected but only if the user specizcally provides this information by zlling out a form on the Delta Electricity website or sending an email using an email facility on the website:

- Name and contact details including the user's email address;
- The tender the user is interested in (if applicable);
- Details of newsletters and other information concerning Delta Electricity that the user is interested in receiving;
- Employment related information, in relation to users who are applicants or prospective applicants for employment opportunities listed on the Delta Electricity website; and
- Any other information the user includes in a form or email.

How is the information used?

In relation to Technical Information, the information is usually aggregated, so that it cannot be used to identify or contact the user. This information is used to identify patterns of usage of the site. It is general

information that allows us to make improvements to the functionality, useability and accessibility of the Delta Electricity website.

The information collected is in an appropriate secure format and held by Delta Electricity's application service provider for archival purposes.

In relation to other information collected, the information is used for the purpose provided which may include tender registration; registration for positions vacant at Delta Electricity, to add the user to requested mailing lists or for general feedback purposes. Delta Electricity may make other incidental use of this information. Under no circumstances will Delta Electricity sell or receive payment for licensing or disclosing your personal information.

This Privacy Statement is not a contract between Delta Electricity and the user and is provided for information purposes only.

Access

You have a right to access the personal information we store about you. If you znd that the information we hold about you is inaccurate or out of date, then we will correct it, then we ask you to contact us through any of the means described below.

You can write to us at:

Company Secretary
Delta Electricity
PO Box 7285
Mannering Park NSW 2259